

Patrick J. Burwell

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WORK EXPERIENCE

CompuVis.com (Warren County, NJ) | Belvidere, NJ

Senior System Administrator | 05/2025 – Present

- Manage Windows Server 2016 Active Directory, Hyper-V VMs, and multi-site infrastructure; ensure stability, security, and uptime; Patch Windows/Linux servers, perform upgrades, migrations, and Azure File Copy synchronizations.
- Conduct AD forest and multi-domain assessments; provide technical reports and actionable recommendations.
- Utilize SCCM for software deployment, inventory management, and service desk documentation.
- Deploy and maintain Motorola body-worn camera systems; execute file server migrations and validate SMB shares/ACLs.
- Maintained SharePoint Application Tracker and License Tracker knowledge bases

InfoSys.com, Ltd (BV.com, VerizonWireless.com, Compass-USA.com, etc.) | Saylorsburg, PA

System Engineer | 04/2019 – 01/2025

- Led multi-location IT support teams; delivered infrastructure projects, upgrades, and operational improvements.
- Managed large-scale migrations: Windows Server upgrades (2012R2 → 2016/2019), ADFS → AD Connect, and data center transitions for clients including Verizon, Vanguard, Compass USA.
- Led Sybase 16 upgrade for MetLife claims applications; coordinated offshore teams for application assessment, upgrades (AppDNA), and provided server migration planning.
- Managed Global Azure cloud ADConnect Domain Controllers servers, migrated FRS to DFSR
- Cloud-native patch management with Azure Update Manager for Azure Arc-enabled servers and SCCM.

CGCS Inc. (FIServ) | Parsippany, NJ

Systems Analyst IV | 12/2018 – 01/2019

- Supported Windows Server 2012R2 in VMware; troubleshoot automation processes using AutoSys, Splunk, and PowerShell.
- Developed automation scripts; documented resolutions in ServiceNow and maintained SharePoint/OneNote knowledge base.

Mondo, Inc. | Allentown, PA

IAM Technical Analyst I | 06/2018 – 10/2018

- Managed IT integration for user provisioning and security group updates; ensured SOX compliance.
- Served as primary contact for access requests, vendor VPN, and shared drive permissions.

Global Point Inc. (Cipla) | Central Islip, NY

Systems Engineer | 09/2017 – 05/2018

- Managed Active Directory, server imaging, P2V migrations, Hyper-V/VMware environments, File/Print

Servers, domain controllers, and FSMO roles.

- Deployed WSUS updates across AD forests; supported FDA/DEA-compliant Empower servers; repaired Citrix Xen servers post-ransomware attacks.

Axelon (Pfizer.com) | Peapack, NJ

System Engineer / VMware Engineer / HP ALM 11 Validating Analyst | 10/2015 – 12/2016

- * Decommissioned and migrated whole applications from the domain to standalone VMware VMs (Windows Server 2012) to VMware, ensuring GxP compliance (P2v and V2V).
- * Authored SOPs and HP ALM 11 procedures; executed release management and change control processes.
- * Managed VM 4.1 and 5.x VMs and ensured stability for disaster recovery

Additional IT Contract Roles (2011 – 2019)

- Supported Windows/Linux/AIX systems, Active Directory, VMware, and IT infrastructure projects for clients including Accolite, Inc., Oxford Corp, A&A Control System Consulting, Experis/Manpower Group, Pomeroy, Smart Source Inc.
- Delivered server migrations, SCADA systems, Citrix, LIMS, and security compliance solutions.

iQor, Inc. | Parsippany, NJ

System Administrator, VP(c) of Technology | 02/2007 – 03/2011

- Managed 200+ HP servers in 22 C7000 enclosures; maintained physical and virtual infrastructure with high availability.
- Performed monitoring, troubleshooting, patch management, and hardware configuration.
- Collaborated with security teams to enforce technology protocols and compliance standards.

MILITARY SERVICE

U.S. Army – Air Traffic Control Specialist

- Coordinated safe takeoffs, landings, and multi-aircraft movements under high-pressure conditions.
- Monitored aircraft using VFR and non-radar procedures; maintained flight logs.
- Trained and supervised junior personnel, ensuring operational efficiency and safety.

TECHNICAL SKILLS

- **Operating Systems:** Windows Server 2003–2025, Linux (RHEL, SuSE), HP-UX, AIX
- **Virtualization:** VMware vSphere, VxRail, Hyper-V, Citrix Xen
- **Tools:** Azure ARC, SCCM, WSUS, PowerShell, AutoSys, Splunk, AppDNA
- **Networking & Security:** Active Directory, ADConnect/MS Entra, GxP/FDA/DEA compliance, VPN, firewall administration
- **Cloud & Storage:** Azure, cloud migrations, data center transitions